



Mitel Customer Experience Days

Göteborg, 27-28 april, 2016

#MCED16

Wednesday April 27th

Time	Subject	Place/room	Speaker
09.00 - 10.00	Registration and coffee	Exhibition	
10.00 - 12.00	Customer Experience Days 2016	Västerhavet	Mitel
12.00 - 13.00	Lunch	Restaurants, floor 0 & 1	
13.00 - 13.40	Break-out session 1	Break-out rooms	
13.50 - 14.30	Break-out session 2	Break-out rooms	
14.30 - 15.00	Coffee	Exhibition	
15.00 - 15.40	Break-out session 3	Break-out rooms	Mitel
15.40 - 15.45	Sum up day 1	Break-out rooms	Mitel
16.15 - 17.15	Activity time!	Drottningtorget	
17.15 - 19.00	Time for your self		
19.00 - 19.30	Drink & mingle		
19.30 -	Dinner & entertainment		

Thursday April 28th

Time	Subject	Place/room	Speaker
08.30 -	Exhibition opens	Exhibition	
09.00 - 10.00	External speaker	Västerhavet	External
10.00 - 10.20	Coffee	Exhibition	
10.20 - 10.50	Break-out session 4	Break-out rooms	
11.00 - 11.30	Break-out session 5	Break-out rooms	
11.40 - 12.10	Break-out session 6	Break-out rooms	
12.10 - 13.00	Lunch	Restaurants, floor 0 & 1	
13.00 - 13.30	Break-out session 7	Break-out rooms	
13.40 - 14.10	Break-out session 8	Break-out rooms	
14.20 - 15.20	External speaker, awards and closing of MCED16	Västerhavet	External & Mitel