

#arbetasmartare

Ge medarbetarna verktyg för
att kunna jobba smartare



Mitel Customer
Experience Days 2020



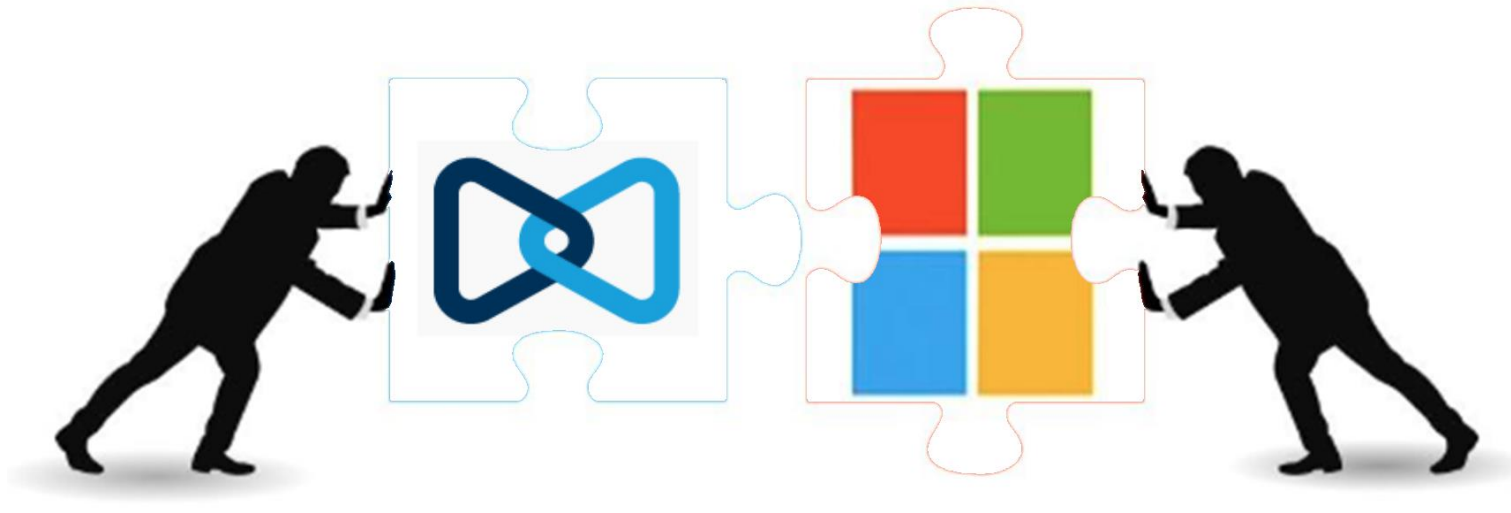
Robin Nilsson

Senior Software Application Developer



Mitel Coopetition

Playing nice in the competitive landscape





70 Million User & 4.7 Cloud Users
1 Million new UC users per quarter

Office 365: 180 Million Monthly active users
Teams: 20 Million Monthly active users



Microsoft Teams

Outlook

Chat/Collaboration



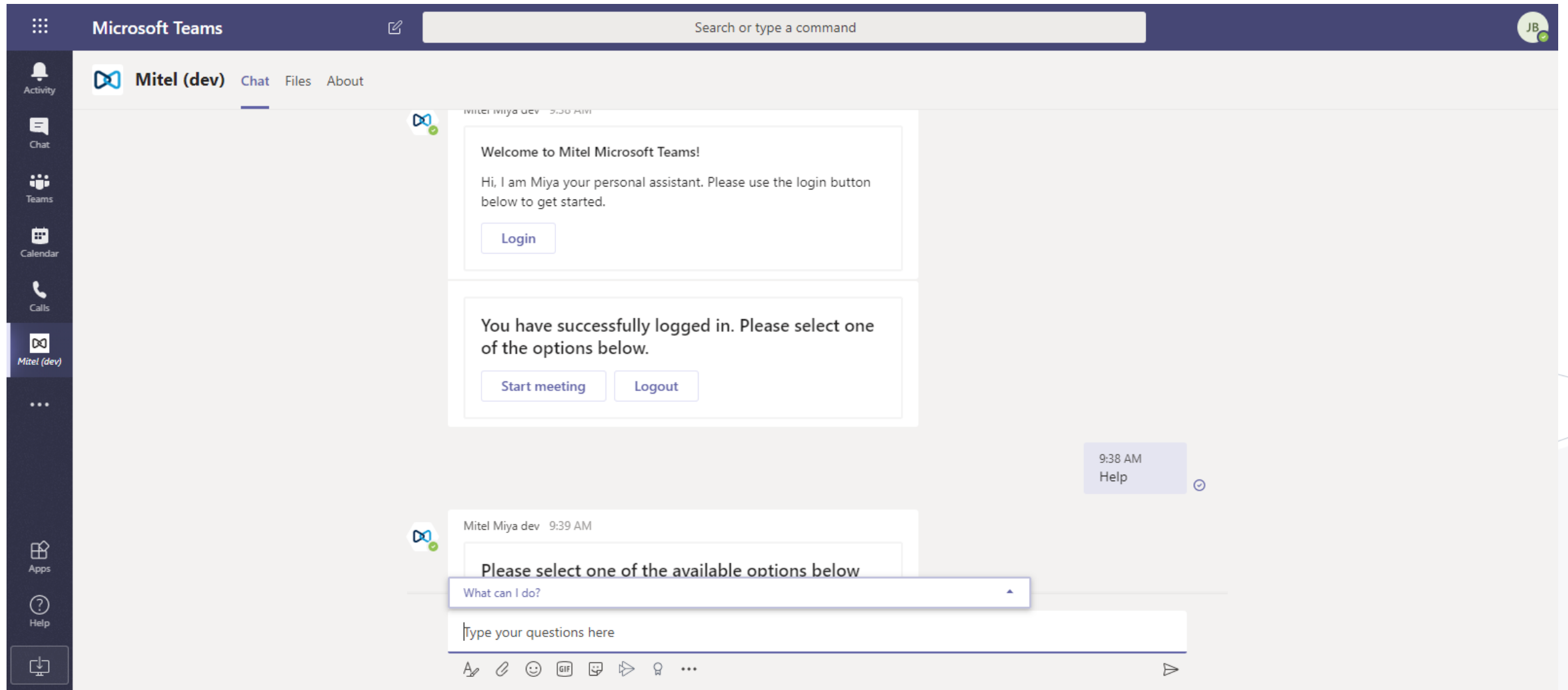
Voice Telephony Meet Experience

Best in class combo

Connecting best of breed audio with the MS Teams solution



Mitel Bot in Teams



Microsoft Teams

Search or type a command

JB

Mitel (dev) Chat Files About

Activity
Chat
Teams
Calendar
Calls
Mitel (dev)
...
Apps
Help

9:38 AM
Help

Mitel Miya dev 9:38 AM

Welcome to Mitel Microsoft Teams!

Hi, I am Miya your personal assistant. Please use the login button below to get started.

Login

You have successfully logged in. Please select one of the options below.

Start meeting Logout

Mitel Miya dev 9:39 AM

Please select one of the available options below

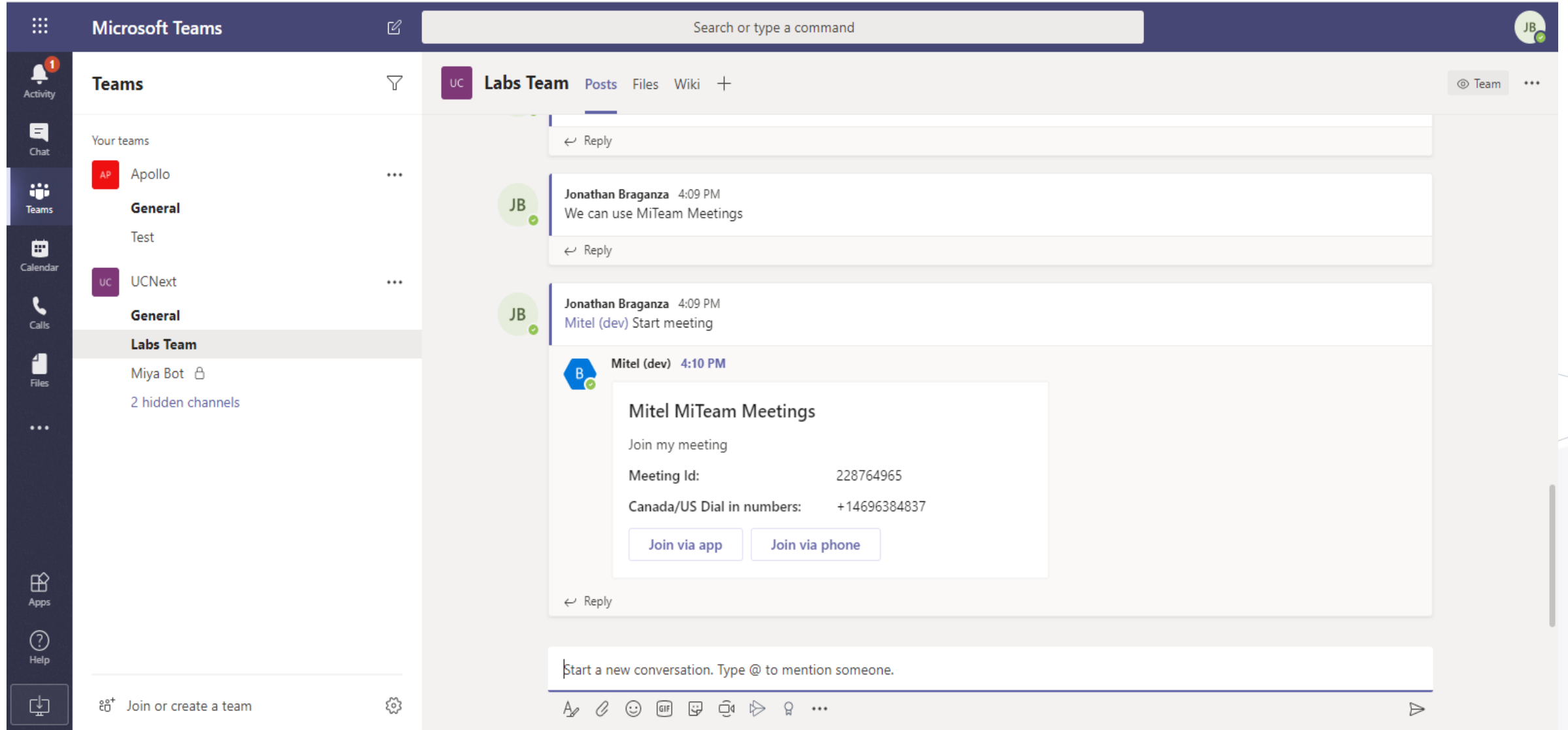
What can I do?

Type your questions here

✎ 📎 😊 📄 🗨️ 🔔 ... ➤



Mitel Bot in Teams



The screenshot displays the Microsoft Teams interface. On the left, the navigation pane shows the 'Teams' section with a list of teams: 'Apollo' (General), 'Test' (General), 'UCNext' (General), and 'Labs Team' (General). The 'Labs Team' is selected, showing a list of channels: 'Miya Bot' and '2 hidden channels'. The main chat area shows a conversation with 'Jonathan Braganza' (JB) and a message from the 'Mitel (dev)' bot. The bot's message is a card titled 'Mitel MiTeam Meetings' with the following content:

Mitel MiTeam Meetings

Join my meeting

Meeting Id: 228764965

Canada/US Dial in numbers: +14696384837

Buttons: [Join via app](#) [Join via phone](#)

The chat area also shows a search bar at the top, a 'Team' button, and a 'Replies' section. The bottom of the interface shows a text input field with the placeholder 'Start a new conversation. Type @ to mention someone.' and a toolbar with icons for text, images, GIFs, and other features.



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