



## Awareness Campaign: Securing the Remote Worker FAQ

***Q: Why is WatchGuard offering a free AuthPoint trial at this time?***

**A:** With the COVID-19 outbreak, many employees are now working from home to protect themselves and their families. WatchGuard wants to help organizations keep their assets secure by providing full AuthPoint access for 60 days at no cost. You can use the AuthPoint licenses to authenticate employee VPN access, or extend MFA to employee computer logins, cloud applications, and more.

***Q: Are there any costs associated with the AuthPoint trial?***

**A:** No. We're happy to provide a free AuthPoint license for 250 users, for 60 days.

***Q: Are there any commitments associated with this free trial offer?***

**A:** No. While some competitors require companies to commit to pay for the product after 60 days, write a case study, or supply a publishable quote, we recognize that this is not the time to request anything more from you. We just want to help you get through this difficult time with AuthPoint credential protection.

***Q: Does an AuthPoint trial license provide the same functionality as a full AuthPoint license?***

**A:** Yes. There is no technical difference between a full license and a trial license, except the expiration date.

***Q: How can I get a free 60-day license for AuthPoint?***

**A:** You can contact a [WatchGuard Partner](#) or go directly to the WatchGuard website to get your trial license. Use our quick trial setup guide to activate your license within minutes.

***Q: Can I extend the evaluation of the COVID-19 outbreak extends longer than 60 days?***

**A:** We will continue to monitor the situation and review our trial expiration policy in approximately 30 days.

***Q: Do I need to go through a WatchGuard reseller to get a trial license?***

**A:** No. Any new user is eligible to get a 60-day AuthPoint license. You can go through a WatchGuard Partner if you want to, or you can get the trial license on your own. Use our quick [activation guide](#) to set up your account within minutes.



***Q: When the trial is near expiration, what do I do if I want to purchase AuthPoint?***

**A:** You can purchase AuthPoint licenses from any [WatchGuard Partner](#).

***Q: Does this offer apply to existing AuthPoint customers?***

**A:** This offer is for new AuthPoint users only. If you have an existing AuthPoint license and need to support additional users, you can purchase another license to apply to your account.

***Q: Will WatchGuard extend the trial offer to its other endpoint solutions?***

**A:** Yes. We are also providing free 60-days DNSWatchGO licenses to new users to help keep your remote workers secure.