

# Economic Operators Authorised Representatives

Authorised Representatives Distributors Importers

> Peter Löwendahl February 2021

Hoff & Lowendahl

We are Authorised representative SNR - SE-AR-000001888

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# The Authorised Representative

Consider the following before taking on the responsibility

- Insurance coverage
- Ensure access to required documentation
- Need for audits?
- Monitor the company you represent,
  - Things can change quick!!



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# Importer or Distributor consequences for you?

Regulations do not specific request a quality system, but:

· Indirect needed to meet requirements

You need to ensure your processes take care of this

- How to handle MDD vs MDR products since transition timelines will differ between products
- How do you control items that are direct shipped to customer



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## Importer requirements

#### **Responsibility includes:**

- · Devices are CE marked
- Declaration of Conformity exist
- · Labels and IFU exist
- Importer name exist on device or IFU
- The product is registered in EUDAMED database
- Storage and transportation meets manufacturers requirements
- Products marked with UDI (if applicable)
- Keep register of recall, complaints, non conforming products
- · Traceability of to whom you have provided devices



Rerouted shipments can make you the importer

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## Importer must verify that..... (Article 13)

- Prepare yourself on what will be needed
  - Create a procedure/checklist on what to do
  - Who shall do it, where/when
  - Where to place your name/address etc and in what way
- If you don't know what to do talk with someone that knows



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## Distributor requirements

- This is regardless if the product is imported or not
- Applies to all parts of the distributor chain



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# Distributor must verify that.... (Article 14)

- Device is CE marked
- DoC exist for the products you distribute
- The labels and IFU have right language(s)
- Importers name exist on device or IFU
- Secure storage and transportation meets manufacturers requirements
- Keep register of recall, complaints, non-conforming products
- Traceability of to whom you have provided devices



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## Labeling and promotion

- Must promote devices in line with manufacturers CE marking
- Translation must be done in the manufacturers process otherwise you need a Notified Body
- You cannot create your own short version of IFU!



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## Guidance and resources

CAMD Overall responsible for implementation lead by Helena Dosiz Swedish MPA

https://www.camd-europe.eu/wp-content/uploads/2018/05/FAQ\_MDR\_180117\_V1.0-1.pdf

#### EU comission guidance:

 $\frac{https://ec.europa.eu/docsroom/documents/33862/attachments/1/translations/en/renditions/native}{ve}$ 

#### Irish authority:

https://www.hpra.ie/docs/default-source/publications-forms/guidance-documents/ia-g0004-guide-for-distributors-of-medical-devices-v1.pdf?sfvrsn=13

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#### Key take aways:

- You need to add or change way of working in several areas
- Logistics and warehouse
- Incoming inspections
- Traceability
- Promotion



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www.lowendahl.eu peter@lowendahl.eu Phone Int + 46 (0) 722-313355

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